Contracted IT services vs break/fix

Break/fix

When your IT provider fixes your broken tech… and that's it

Break/fix benefit - It's cheap

You only pay when you have a problem… but there's no ceiling to costs

Break/fix benefit - There's no commitment

This works both ways. Your IT provider won't think about you inbetween problems
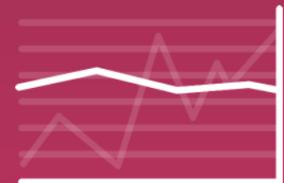
Umm… that's it…

Contracted partnership

Where your IT partner proactively monitors and prevents problems affecting your tech

Contract benefit: Predictable costs

No unexpected bills with a contracted partnership

Contract benefit: Data is safer

Your data will be encrypted, backed up and verified

Contract benefit: Higher level of service

Your IT partner is always there for you

Contract benefit: Technology just works

Proactive monitoring means problems are fixed before they affect you

Contract benefit: Better communication & collaboration

Your staff will find it easier to work together, wherever they are working

Contract benefit: Happier, more productive staff

Fewer problems = less complaining!